

## A Statement from our President

Dear Customers,

As we face the difficult challenge of responding to the coronavirus (COVID-19) pandemic, Auguste Cryogenics is taking all necessary precautions to protect the health of our employees and their families. We also recognize our social responsibility to support communities and governments affected by this unprecedented event. Therefore, we are taking steps to prioritize our manufacturing of healthcare related products so they can reach urgently timed projects. We view the delivery of our manufactured goods to be vital to businesses and the overall European infrastructure.

While there is currently no restriction or impediment to our ability to deliver finished goods, we are also asking our customers to make arrangements to retrieve completed vessels as soon as possible. Just in case a future disruption to supply lines or transportation makes delivery more difficult.

Furthermore, we want to ensure our customers that for the time being there are no interruptions in our manufacturing process or our ability to perform and deliver. Our connectivity with our customers is vital so if the situation changes we will certainly notify all those affected.

The impact of COVID-19 is evolving and so is our response to this crisis. We are committed to our core values of "Building a better vessel every day and enriching the lives of our dedicated people." This dedication will help us deliver our most important products to the most needed places.

A handwritten signature in blue ink, appearing to read 'Bobby Cushman', is written over a light blue circular stamp.

Bobby Cushman  
President, Auguste Cryogenics